

PROCEEDINGS OF THE BROWN COUNTY HUMAN SERVICES BOARD

Pursuant to Section 19.84 Wis. Stats, a regular meeting of the **Brown County Human Services Board** was held on Thursday, May 8, 2014 in Board Room A of the Sophie Beaumont Building – 111 North Jefferson Street, Green Bay, WI

Present: Vice Chair Paula Laundrie
Susan Hyland, Helen Smits, Paula Laundrie, Bill Clancy, John Van Dyck, Craig Huxford, JoAnn Grashberger

Excused: Chairman Tom Lund, Carole Andrews

Also

Present: Jeremy Kral, Executive Director
Nancy Fennema, Director of Community Programs
Tim Schmitt, Finance Manager
Jim Hermans, Child Protection/Juvenile Justice Manager
Lori Weaver, Long Term Care Manager
Ian Agar, Behavioral Health Manager
Dani Young, Project Manager
Mark Johnson, Social Services/Rehab Manager
Scott Shackelford, Social Worker Supervisor-Juvenile Justice
Kevin Brennan, Social Worker Supervisor-Child Protection
Tony Schmidt, Social Worker Supervisor-Long Term Care
Barbara Viste-Johnson, Behavioral Health Supervisor

1. **Call Meeting to Order:**
The meeting was called to order by Vice Chair Paula Laundrie at 5:15 pm.
2. **Approve/Modify Agenda:**
GRASCHBERGER/HUXFORD moved to approve the agenda.
The motion was passed unanimously.
3. **Approve Minutes of April 10, 2014 Human Services Board Meeting:**

VAN DYCK/CLANCY moved to approve the minutes dated April 10, 2014.
The motion was passed unanimously.
4. **Public Hearing 2015 Budget**
The Public Hearing was open and no members of the public participated or offered comments. There is no testimony documented.

HYLAND/HUXFORD moved to close the public hearing.
The motion was passed unanimously.
5. **Executive Director's Report**

Executive Director Jeremy Kral presented and handed a written report to the board (attached).

- Q: Citizen Board Member Laundrie asked if we still plan to have a relationship with the Lakeland Care District.
- A: Kral stated that stated that N.E.W. Family Care district plan to jointly propose with the Lakeland Care District and clarified that the district board is composed of representatives from counties but is independent.
- Q: County Board Member Clancy asked how the transition will be handled for our staff (whether or not they automatically get jobs with the MCO).
- A: Kral stated that in all likelihood, whichever managed care organization gets chosen by the state will seek to hire the most qualified, capable staff they can which will give our current personnel who choose to pursue opportunities a strong chance. Family Care organizations with which Kral is familiar are typically light on clerical and support staffing, and preliminary conversations have begun about opportunities and resources available to support personnel in the weeks and months before transitioning officially.
- Q: Citizen Board Member Hyland asked if we knew the number of staff that will be affected by Family Care rollout.
- A: Kral stated there will be 48 social worker positions affected in Long Term Care along with two supervisors and a manager. Associated clerical positions are also likely to be affected. The total will be approximately 60 individuals who will be affected.
- Q: County Board Member Van Dyck asked how the budget will be changed post Family Care.
- A: Schmitt stated that the total budget for Community Programs is around \$95 million and we have about \$50 million in the Long Term Care area.
- Q: Citizen Board Member Huxford asked if Brown County could respond to the RFP as a provider for Family Care.
- A: Kral stated there is no single county acting as an MCO and that is partly due to the fidelity of the model. Brown County has indicated that it wishes to be involved through participation in the N.E.W. Family Care district.
- Q: Citizen Board Member Smits asked if Rolf Hanson has a role in the transition.
- A: Kral stated that his understanding is yes and that Rolf is still the CEO of the N.E.W. Family Care District. He is unsure of what Rolf's position will be when N.E.W. Family Care & Lakeland Care Districts combine if their proposal is selected by the state.
- Q: County Board Member Van Dyck asked if there will be another layer of board supervision for the MCO/district in addition to the Human Services Committee and Human Services Board.
- A: Kral stated that the MCO would have their own board and be its own entity, separate from the county. This decision was made by virtue of forming the district. The county will no longer provide long term care services; funding in Family Care flows from the state and federal government through the MCO to service providers. The county has a responsibility to pay a portion of current long term care levy to the state in the Family Care model. This is established in Chapter 46. The department has some contingency funding set aside to help with costs of the transition.
- Q: County Board Member Van Dyck asked how much of the county services via chargebacks will be affected from the transition.
- A: Schmitt stated that Community Programs and the CTC each pay a portion for the central services costs (i.e. Facilities, Payroll, IT, etc.) but he is unsure of the dollar

value. County Board Member Van Dyck asked if Tim could bring that dollar amount to the next meeting. Kral noted that the effects on funding for centralized service departments is a valid question and respectfully requested that the department have time to work on projections and bring them forward in the executive budget this fall. County Board Member Van Dyck agreed this would be appropriate.

Q: County Board Member Clancy asked if we will need to be paying a lot of money to the state.

A: Kral stated that our levy contribution for Long Term Care services will continually decrease for the first five years and will the plateau. In year five, we will contribute less than we do now. There will be levy reduction over time but the net effect for the first one to three years is likely to be an increase in local expenditures.

Q: Citizen Board Member Laundrie asked if Brown County is no longer providing long term care services, how do we know our residents are receiving top notch care.

A: Kral stated we will still be providing behavioral health and adult protective services so some clients will overlap. When an established MCO gets selected, they will have their own customer satisfaction surveys to ensure quality and the state will be responsible to monitor.

Q: County Board Member Clancy asked if the savings are going to be coming from cuts to the providers, is that going to be difficult for providers to exist due to not being able to afford to operate.

A: Kral stated that whichever MCO comes in will have the responsibility to manage their provider network. There is a grievance procedure for consumers, and providers have the opportunity to negotiate rates. There are 57 counties in Family Care and the MCOs that remain in operation today have at least several years of experience.

Citizen Board Member Huxford stated that several years ago, he tried to get his mother into the COP program and found it to be a difficult situation. Family Care is a huge step in terms reducing the wait times. It's working well in other areas and therefore, it should work well here. Kral stated the elimination of the wait list is a major advantage from the consumer perspective.

HUXFORD/GRASCHBERGER moved to receive and place on file.
Motion was carried unanimously.

6. Financial Report

Schmitt had submitted a written report with the board packet agenda.

HYLAND/SMITS moved to receive and place on file.
Motion was carried unanimously.

7. Statistical Reports:

Please refer to the packet which includes this information.

8. Approval for New Non-Continuous Vendor:

Please refer to the packet which includes this information.

9. Request for New Vendor Contract:

Please refer to the packet which includes this information.

10. Other Matters:

Q: Citizen Board Member Laundrie asked why we cannot bill private insurance for clients who go to our diversion facility.

A: Kral stated most private insurance companies do not cover CBRF services. If clients who are in diversion receive professional services, those might be billable.

Vice Chair Laundrie wished to publicly thank Jim Hermans, Child Protection/Juvenile Justice Manager for his years of service to Brown County and the community.

Next Meeting: Thursday, June 12, 2014
5:15 p.m. – Sophie Beaumont Building, Board Room A

11. Adjourn Business Meeting:

VAN DYCK/HYLAND moved to adjourn; motion passed unanimously. Vice Chair Laundrie adjourned the meeting at 5:43 p.m.

Respectfully Submitted,

Kara Navin
Recording Secretary

Brown County Human Services

Executive Director's Report to the Human Services Board

May 8, 2014

Members of the Board:

Over the past couple of years, the Department has reported to you many times that there have been no formal developments regarding Family Care expansion in northeast Wisconsin. Governor Walker did announce the state's intention to expand the program into our area. There is much work to be done prior to expansion of Family Care becoming reality in Brown County and our region. There also remain many unknowns. At this moment, Brown County's date of expansion is not settled. The strongest possibility seems to be expansion in 2015 at some point during the year, but with the number and significance of unknowns a more specific date or guarantee of expansion in 2015 are not available.

The 13-15 biennial state budget created a statewide allocation for Wisconsin DHS to pay for the local share of services delivered through the Comprehensive Community Services (CCS) program, contingent on participating counties engaging in regional collaboration. There was a hearing of the Joint Finance committee on Tuesday, May 6 which resulted in the committee releasing funding for this project, which was the final statewide hurdle. Our consortium partners are Manitowoc, Winnebago, Outagamie, and Calumet counties. Our proposal has been submitted and a combination of negotiation and technical assistance has begun with state officials responsible for authorizing the proposal. We look forward to implementation of the changes in the summer of 2014, barring unforeseen setbacks.

Respectfully Submitted By:

A large, stylized handwritten signature in black ink, appearing to read 'Jeremy Kral', is written over the printed name and title.

Jeremy Kral
Executive Director